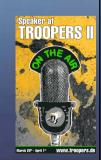


Business Transparency via Security Dashboards
- Protection needs Determination -

Heiko Kirsch, Dr. Michael Hoche, Paul Kirner Cyber Security Customer Solution Friedrichshafen, Germany March 31, 2011



Content

- Understanding Business Needs
- Enabling Security Transparency
- Modeling Security Characteristics
- Determining Value of Security
- Visualizing via Security Dashboards
- Summary & Conclusion
- Questions & Discussion



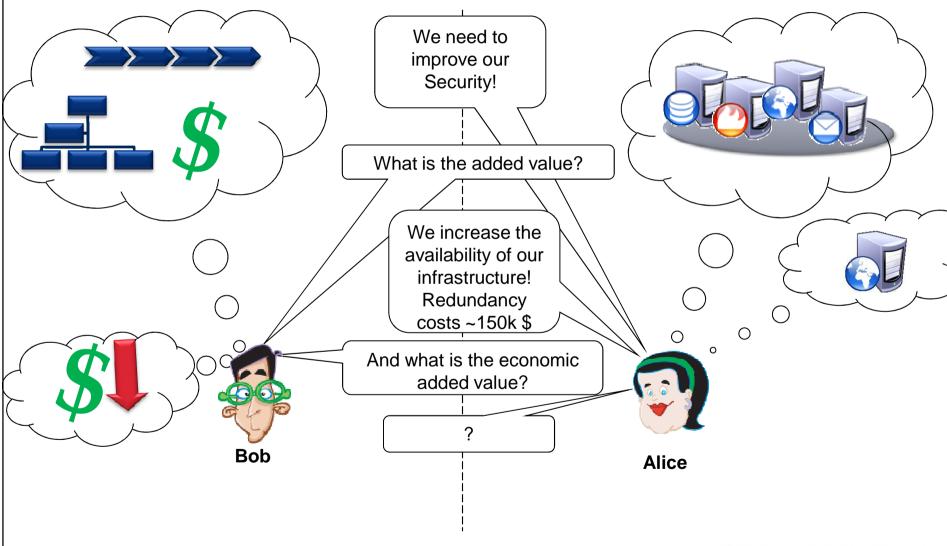
UNDERSTANDING BUSINESS NEEDS

"You cannot manage what you don't measure!"

Wayne W. Eckerson



A Cyber Security Dilemma

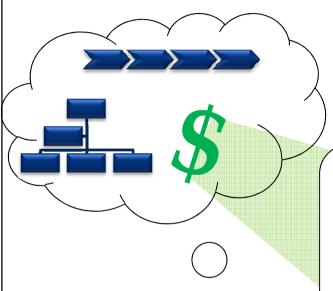


Heiko Kirsch (CSCS6)



The Need for Security Transparency

Bob



We need to increase the availability of our infrastructure because we are loosing 1k \$ per hour through not-responding customer requests according to our SLA's!





Alice

Heiko Kirsch (CSCS6)
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G CASSI

Understanding Customer Success

Economic Need

transparent, competitive services



Security & Transparency Needs

maximizing payoff including reducing security risk



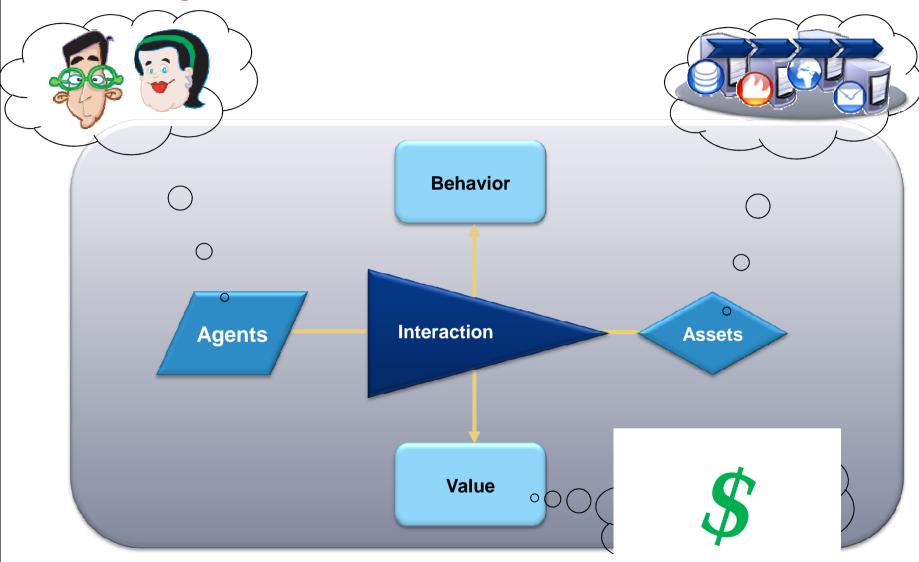
ENABLING SECURITY TRANSPARENCY

"If it matters at all, it is detectable / observable!"

Douglas W. Hubbard



Generalizing Business Collaboration



Heiko Kirsch (CSCS6)

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MODELING SECURITY CHARACTERISTICS

"If you have a lot of uncertainty now, you don't need a lot of data to reduce uncertainty significantly!"

Douglas W. Hubbard



Learning service-oriented Security

Confidentiality

Services are protected against unauthorized agents!

Integrity

Services are resistant and resilient against unauthorized interactions!

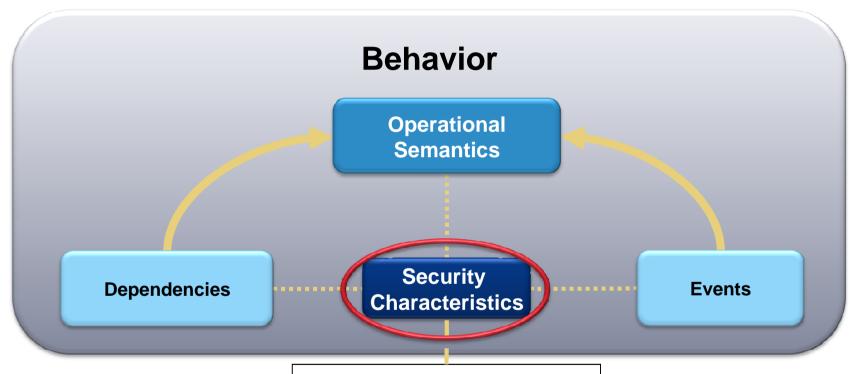
Availability

Services are accessible when needed!





Modeling Security Characteristics



Confidentiality
Integrity
Availability

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March 31, 2011

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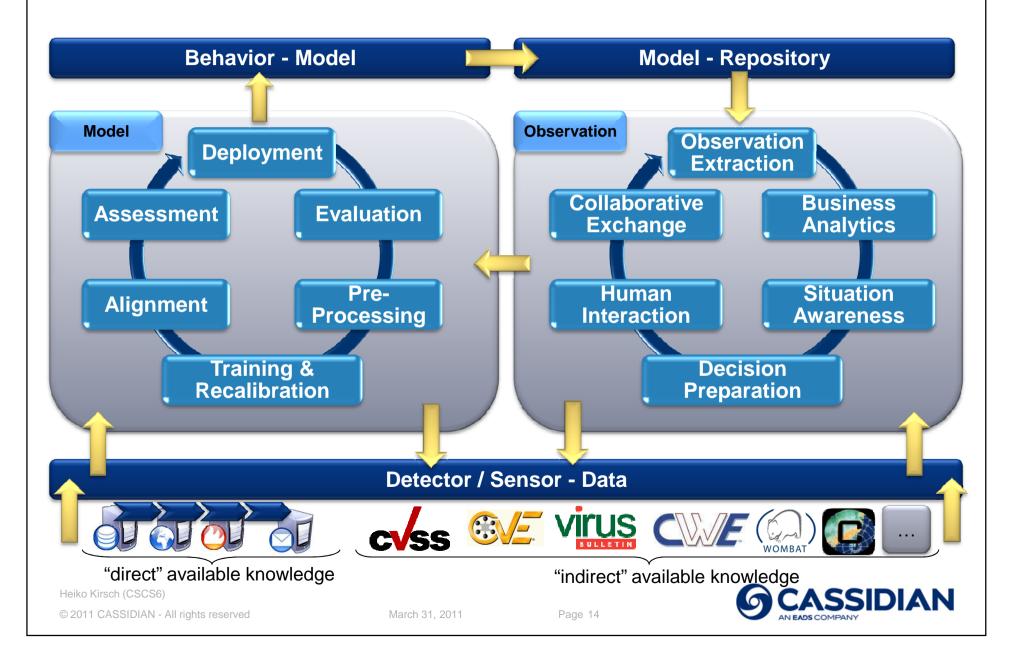
DETERMINING VALUE OF SECURITY

"When you can measure what you are speaking about, and express it in numbers, you know something about it"

Lord Kelvin



Determining Behavior Deviations



VISUALIZING VIA SECURITY DASHBOARDS

"What get's watched, get's done!"

Wayne W. Eckerson



"The Magic Three"

Applications

Monitoring, Analysis, Management

Layers

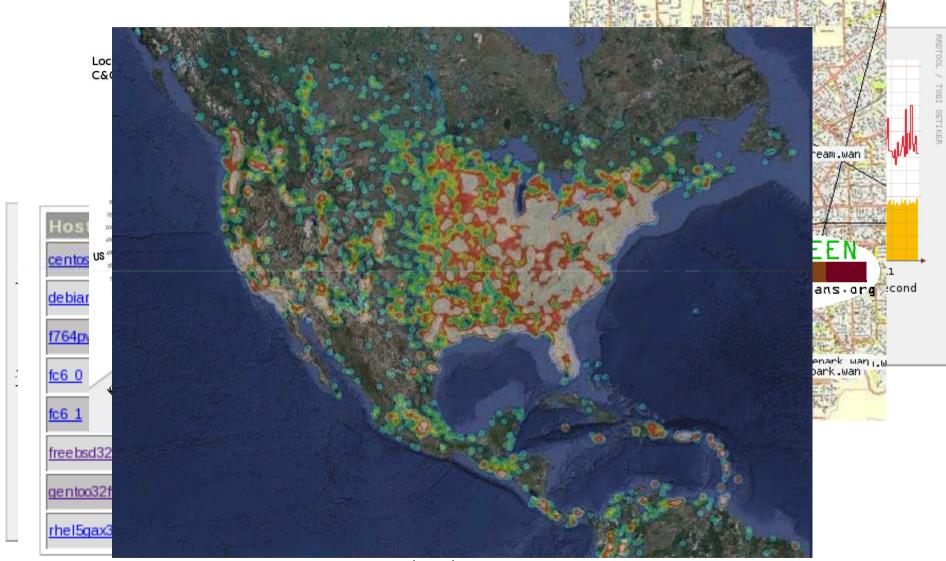
Summarized, Multidimensional, Detailed

Types

Operational, Tactical, Strategic



Be adequate!



dataviz.com

Heiko Kirsch (CSCS6)

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Answering some basic questions

Who needs the information?









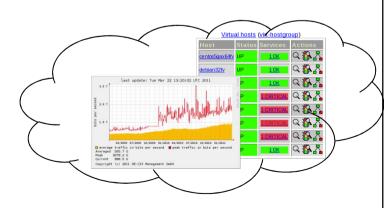
 \bigcirc \circ

Which information do they need?

Which visualization is adequate? •

 \bigcirc





Experiencing the benefits

Visibility

Awareness

Transparency

Coordination

Costs

Payoff

SUMMARY & CONCLUSION



Summary

Think service-oriented...

- information system's are composed by services
- services are consumed and provided by agents
- service invocations are interactions
- each interaction is characterized by behavior and value flow

... also in security!

- each service composition has **security characteristics**
- security characteristics influence behavior and thus the value
- deviation from normal behavior causes value deviation
- value deviation caused by security deviation is security risk





Conclusion

Observation of **behavior** and **value** flows in addition with supervising of security characteristics enable **determining security risk!**

Understanding **Business Needs** Visualizing via Security Dashboards Enabling Security
Transparency Determining Value of Security Modeling Security
Characteristics

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"It is clear the future holds great opportunities. It also holds pitfalls.

The trick will be to avoid the pitfalls, seize the opportunities, and get back home by six o'clock."



Woody Allen

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